

Medicare Advantage Provider Bulletin



News and Information

Nov 14, 2023

2024 Pharmacy Benefits and New Pharmacy Benefit Manager

Beginning Jan. 1, 2024, Aspirus Health Plan Medicare Advantage Plans will transition to a new Pharmacy Benefit Manager (PBM), Navitus Health Solutions. Navitus will process pharmacy claims, perform first-level prior authorization reviews, manage the pharmacy network and manage the Pharmacy Help Desk.

Aspirus Health Plan will continue to handle all provider calls via the Provider Assistance Center, all customer service calls for Medicare Advantage members and appeals and grievances.

2024 Formulary

Documents related to the 2024 Aspirus Health Plan formulary are now available on the [Aspirus Health Plan Medicare Advantage website](#). Additional pharmacy information for providers, including Medical Injectable Drug Prior Authorization Resources, can be found on the [Pharmacy page](#) of the Provider Website.

Prior Authorizations

Aspirus Health Plan will honor all active prior authorization approvals previously approved by Express Scripts through their expiration date.

Beginning Jan. 1, 2024, providers may submit electronic prior authorizations to Navitus Health Solutions through the ePA options below:

- CoverMyMeds: <https://www.covermymeds.com/main/prior-authorization-forms/navitus/>
- Surescripts: <https://providerportal.surescripts.net/ProviderPortal/login>

Providers also have the option to submit prior authorization requests to Navitus Health Solutions via phone or fax at the numbers below:

- Navitus Health Solutions Prior Authorization Phone: 833.837.4300
- Navitus Health Solutions Prior Authorization Fax: 855.668.8552

Provider Bulletin

Aspirus Health Plan has partnered with UCare, based out of Minnesota, as the administrator for our Medicare Advantage Plan.



ID Cards

All members will receive a new Member ID card for 2024 with new pharmacy billing information. Members are advised to bring their new ID cards to the pharmacy to ensure proper billing of their prescription claims.

Mail Order Pharmacy Change

Beginning in 2024, Aspirus Health Plan is teaming up with Costco Mail Order Pharmacy (<http://pharmacy.costco.com/>) as its mail order pharmacy. Members don't need to be a Costco member to use this service. Members that have been using Express Scripts Mail Order may ask providers to send their prescriptions to Costco Mail Order Pharmacy in 2024.

Member and Provider Communication

In mid-October, Aspirus Health Plan began sending postcards to Medicare members impacted by changes to the 2024 formulary. The postcards list the drug impacted, the type of change, as well as any formulary alternative(s). Letters were also sent to the providers of these members with the same information.

Questions?

If you have further questions, please call the Aspirus Health Plan Provider Assistance Center at 715.631.7412 or 1.855.931.4851 toll-free, Monday through Friday, 8 am to 5pm or visit medicare.aspirushealthplan.com/providers.

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