

Medicare Advantage Provider Bulletin



News and Information

April 19, 2024

Reminder: Aspirus Health Plan Medicare Advantage Has Online Resource for Change Healthcare/Optum Outage Updates

Change Healthcare is experiencing a nationwide network interruption related to a cyber security issue that started Feb. 21, 2024. This outage may be impacting the way providers submit claims and receive payments and remittances.

Aspirus Health Plan has created a webpage to keep Medicare Advantage providers informed of this evolving situation at <https://medicare.aspirushealthplan.com/providers/change-healthcare-outage>. Providers are encouraged to check the webpage regularly for updates.

For questions not addressed on the webpage, providers may contact the Aspirus Health Plan Medicare Advantage Provider Assistance Center at 715.631.7412 or 1.855.931.4851 toll-free.

Aspirus Health Plan understands the hardship and disruption this creates for our providers. We are prioritizing your concerns and working as quickly as possible to find alternatives and other solutions to assist.

Provider Bulletin

Aspirus Health Plan has partnered with UCare, based out of Minnesota, as the administrator for our Medicare Advantage Plan.

